
Safe Deposit Boxes: *Compliance, Legal Issues, Delinquencies & Death*



Tuesday, OCTOBER 21, 2014
2:00 pm – 3:30 pm Central

Safe deposit boxes are an important service provided by the bank. They are a source of additional revenue and a way to enhance customer relationships. However, safe deposit box operations are unique and sometimes mysterious. The improper handling of a safe deposit box can result in unforeseen liability of tremendous proportions. This webinar will cover everything from the initial agreement, to drilling, to escheatment of box contents to the State. All the common problems associated with safe deposit boxes will be specifically addressed.

HIGHLIGHTS

- Your bank's obligations and responsibilities for safe deposit boxes
- Proper procedures to grant access to a safe deposit box
- What to do when the rent is delinquent on a safe deposit box
- What to do when the sole owner or one joint owner dies
- Drilling procedures
- Avoiding common mistakes

- **TAKE-AWAY TOOLKIT**
 - Checklist of items that should be covered in your bank's safe deposit box policy
 - Employee training log
 - Quiz you can administer to measure staff learning and a separate answer key
 - Attendance verification for CE credits provided upon request

WHO SHOULD ATTEND?

This informative session is designed for staff involved with safe deposit boxes, including officers, customer service representatives, operations personnel, compliance officers, attorneys, and managers.

ABOUT THE PRESENTER – Elizabeth Fast, JD, CPA, Bankers Choice

Elizabeth Fast is a partner with Spencer Fane Britt & Browne LLP where she specializes in the representation of financial institutions. Elizabeth is the head of the firm's training division. She received her law degree from the University of Kansas and her undergraduate degree from Pittsburg State University. In addition, she has a Master of Business Administration degree and she is a Certified Public Accountant. Before joining Spencer Fane, she was General Counsel, Senior Vice President, and Corporate Secretary of a \$9 billion bank with more than 130 branches, where she managed all legal, regulatory, and compliance functions. She is a member of the Missouri State Banking Board by appointment of the Governor.

THREE REGISTRATION OPTIONS

1. LIVE WEBINAR	2. ON-DEMAND WEB LINK & FREE CD ROM*	3. BOTH LIVE WEBINAR & ON-DEMAND WEB LINK (INCLUDES FREE CD-ROM*)
Member Price \$230 NonMember Price \$275	Member Price \$245 NonMember Price \$290	Member Price \$320 NonMember Price \$370
<p>The live webinar option allows you to have one telephone connection for the audio portion and one Internet connection (from a single computer terminal) to view online visuals as the presentation is delivered. You may have as many people as you like listen from your office speaker phone. Registrants receive a toll-free number and pass code that will allow entrance to the seminar. The session will be approximately 90 minutes, including question and answer sessions. Seminar materials, including instructions, PIN number, and handouts will be emailed to you prior to the broadcast. You will need the most-current version of Adobe Reader available free at www.adobe.com.</p> <p><input type="checkbox"/> Check - This Option</p>	<p>Can't attend the live webinar? The archived webinar is a recording of the live event, including audio, visuals, and handouts. We even provide the presenter's email address so you may ask follow-up questions. Approximately one week prior to the webinar, you will receive an email with the archived webinar link. This webinar link can be viewed anytime 24/7, beginning 6 business days after the webinar and will expire 6 months after the live program date.</p> <p>As an added bonus, you will also receive a FREE audio/visual CD ROM.* The CD ROM includes the original audio/visual presentation, the question and answer sessions, and the handouts. Use the archived webinar or this "off-the-shelf" training program for those that could not attend the live seminar and for future training.</p> <p><input type="checkbox"/> Check - This Option</p>	<p>Options 1 and 2</p> <p>The archived webinar (including the free CD ROM) may ONLY be ordered for 6 months following the webinar. Neither the link nor CD will be available after this time.</p> <p>*CD ROM for Mac and PC use only</p> <p>Convenient! Listen on your iPad, iPhone, Android - Instructions will be emailed to you with the on-demand link .</p> <p><i>Note: All materials are subject to copyright. Transmission, retransmission, or republishing this webinar to other institutions or those not employed by your financial institution is prohibited. Print materials may be copied for eligible participants only.</i></p> <p><input type="checkbox"/> Check - This Option</p>

TO REGISTER

- **By Mail:** **Community Bankers Financial Education, 455 S. Junction Road, Suite 101, Madison, WI 53719**
- By Fax: 608 / 833-8114 QUESTIONS - call 608/ 833-2384
- **On Line:** [Click Here](#) Your Log-In ID Number is the same as your bank's FDIC Cert. Number.

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Please make check payable to "Community Bankers Financial Education". Amount \$ _____

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