Managing the Force-Placed Flood & Hazard Insurance Processes

Thursday, OCTOBER 16, 2014
2:00 pm – 3:30 pm Central

While force-placed insurance has never been an easy process, recent changes in both force-placed flood insurance and force-placed hazard insurance add additional layers of complexity. This webinar will cover both types of force-placed insurance, the timing requirements for customer notifications, the products' potential risks, and other relevant servicing issues. Management issues and the daily nuts-and-bolts requirements that face all financial institutions will be addressed.

HIGHLIGHTS

- Management options available for force-placed insurance
- Consumer notification process for force-placed flood insurance and force-placed hazard insurance
- The issues (pro and con) and the timing of placing the insurance

- **TAKE-AWAY TOOLKIT**
    - Sample letters for all force-placed products and other relevant information to assist you through this process
    - Employee training log
    - Quiz you can administer to measure staff learning and a separate answer key
    - Attendance verification for CE credits provided upon request

WHO SHOULD ATTEND?
This informative session is designed for staff responsible for force-placed insurance of all types, including senior management, those who manage day-to-day operations, and those who complete daily tasks.

ABOUT THE PRESENTER – Bill Elliott, CRCM, Young & Associates, Inc.
Bill Elliott has over 30 years of banking experience. As a senior compliance consultant and manager of the compliance division with Young & Associates, Inc., Bill works on a variety of compliance-related issues, including leading compliance seminars, conducting compliance reviews, conducting in-house training, and writing compliance articles and training materials.

Bill's career includes 15 years as a compliance officer and CRA officer in a large community bank, as well as working at a large regional bank. He has experience with consumer, commercial, and mortgage loans, and has managed a variety of bank departments, including loan review, consumer/commercial loan processing, mortgage loan processing, loan administration, credit administration, collections, and commercial loan workout.

THREE REGISTRATION OPTIONS

1. LIVE WEBINAR

Member Price $230
NonMember Price $275

The **live webinar** option allows you to have **one telephone connection for the audio portion and one Internet connection (from a single computer terminal)** to view online visuals as the presentation is delivered. You may have as many people as you like listen from your office speaker phone. Registrants receive a toll-free number and pass code that will allow entrance to the seminar. The session will be approximately 90 minutes, including question and answer sessions. Seminar materials, including instructions, PIN number, and handouts will be emailed to you prior to the broadcast. You will need the most-current version of Adobe Reader available free at www.adobe.com.

☐ Check - This Option

2. ON-DEMAND WEB LINK & FREE CD ROM*

Member Price $245
NonMember Price $290

Can't attend the live webinar? The archived webinar is a recording of the live event, including audio, visuals, and handouts. We even provide the presenter's email address so you may ask follow-up questions. Approximately one week prior to the webinar, you will receive an email with the archived webinar link. This webinar link can be viewed anytime 24/7, beginning 6 business days **after** the webinar and will expire 6 months after the live program date.

As an added bonus, you will also receive a FREE audio/visual CD ROM.* The CD ROM includes the original audio/visual presentation, the question and answer sessions, and the handouts. Use the archived webinar or this "off-the-shelf" training program for those that could not attend the live seminar and for future training.

☐ Check - This Option

3. BOTH LIVE WEBINAR & ON-DEMAND WEB LINK (INCLUDES FREE CD-ROM*)

Member Price $320
NonMember Price $370

Options 1 and 2

The archived webinar (including the free CD ROM) may ONLY be ordered for 6 months following the webinar. Neither the link nor CD will be available after this time.

***CD ROM for Mac and PC use only**

Convenient! Listen on your iPad, iPhone, Android - Instructions will be emailed to you with the on-demand link .

☐ Check - This Option

TO REGISTER

- ***By Mail: Community Bankers Financial Education, 455 S. Junction Road, Suite 101, Madison, WI 53719***
- By Fax: 608 / 833-8114 QUESTIONS - call 608/ 833-2384
- **On Line: Click Here Your Log-In ID Number is the same as your bank's FDIC Cert. Number.**

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