



Trust Operations: Overview, Compliance & Examiner Issues

Monday, SEPTEMBER 9, 2013
2:00 pm – 3:30 pm Central

A bank's failure to perform its fiduciary duties and satisfy its contractual responsibilities with the appropriate care, skill, and prudence could harm its trust customers and expose the bank to possible damages. It is important for bank personnel to understand fiduciary principles and applicable trust laws and regulations. This webinar will review the most important issues regarding trust operations and the items highlighted in the FDIC Trust Examination Manual.

HIGHLIGHTS

- Explanation of trust concepts
- The bank's duties as trustee
- Record retention and permissible use of imaged documents
- Asset management
- Internal controls
- Review of the FDIC Trust Examination Manual

- **TAKE-AWAY TOOLKIT**
 - Employee training log
 - Quiz you can administer to measure staff learning and a separate answer key

Attendance verification for CE credits provided upon request.

WHO SHOULD ATTEND?

This informative session is designed for trust operations personnel, auditors, compliance officers, trust officers, and managers.

ABOUT THE PRESENTER – Elizabeth Fast, JD & CPA, Bankers Choice

Elizabeth Fast is a partner with Spencer Fane Britt & Browne LLP where she specializes in the representation of financial institutions. Elizabeth is the head of the firm's training division. She received her law degree from the University of Kansas and her undergraduate degree from Pittsburg State University. In addition, she has a Master of Business Administration degree and she is a Certified Public Accountant. Before joining Spencer Fane, she was General Counsel, Senior Vice President, and Corporate Secretary of a \$9 billion bank with more than 130 branches, where she managed all legal, regulatory, and compliance functions. She is a member of the Missouri State Banking Board by appointment of the Governor.

THREE REGISTRATION OPTIONS

1. LIVE WEBINAR

The **live webinar** option allows you to have **one telephone connection for the audio portion and one Internet connection (from a single computer terminal)** to view online visuals as the presentation is delivered. You may have as many people as you like listen from your office speaker phone. Registrants receive a toll-free number and pass code that will allow entrance to the seminar. The session will be approximately 90 minutes, including question and answer sessions. Seminar materials, including instructions, pin number, and handouts will be emailed to you prior to the broadcast. You will need the most current version of Adobe Reader available free at www.adobe.com.

2. ON-DEMAND WEB LINK & FREE CD ROM*

Can't attend the live webinar? The on-demand web link is a recording of the live event, including audio, visuals, and handouts. We even provide the presenter's email address so you may ask follow-up questions. Approximately one week prior to the webinar, you will receive an email with the web link. This web link can be viewed anytime 24/7, beginning 6 business days **after** the webinar and will expire 6 months after the live program date. **As an added bonus, you will also receive a FREE audio/visual CD ROM.*** The CD ROM includes the original audio/visual presentation, the question and answer sessions, and the handouts. Use the on-demand link or this "off-the-shelf" training program for those that could not attend the live seminar and for future training.

LIMITED AVAILABILITY: The on-demand web link and CD ROM may ONLY be ordered for 6 months following the webinar. Neither the link nor CD will be available after this time.

3. BOTH LIVE WEBINAR & ON-DEMAND WEB LINK (INCLUDES FREE CD-ROM*)

Options 1 and 2 described above

***CD ROM for PC use only**

Convenient! Listen on your iPad, iPhone, Android - Instructions will be emailed to you with the on-demand link .

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TO REGISTER

- By Mail: Community Bankers Financial Education, 455 S. Junction Road, Suite 101, Madison, WI 53719
- By Fax: 608 / 833-8114 QUESTIONS - call 608/ 833-2384
- On Line: [Click Here](#) Your Log-In ID Number is the same as your bank's FDIC Cert. Number.

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	Live Webinar (audio & visual – includes handouts); <u>or</u>		
	On-Demand Web Link and FREE CD ROM; <u>or</u>	\$230	\$275
	Both Live Webinar and On-Demand Web Link Option 1 and 2 above (includes Free CD Rom)	\$300	\$350

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